# AMAG TECHNOLOGY™
## A G4S COMPANY

# SYMMETRY™
## PARTNER PROGRAM

### CERTIFIED PARTNER

This certificate is to show

**CONDECO**

have formally completed a product certification through AMAG's Symmetry Partner Program for their product

## Proxyclick

which is now certified with Symmetry v9.3

**CERTIFICATION DATE:** 21st July 2022

**MEMBERSHIP PERIOD:** 1st November 2021 – 31st October 2022

**SYMMETRY**
PARTNER PROGRAM

**Jason Schimpf**
VP Partner Programs & Education

**Luke Northall**
Integration Engineer

# PROXYCLICK

This technical certificate details the supported features, unsupported features and known issues of this integration. Any known issues have been deemed as non-impacting for this certification.

The installation and configuration of this integration are detailed in the documentation provided by Condeco.

| | |
|---|---|
| **PRODUCT VERSION:** | 1.0 |
| **PLUGIN VERSION:** | N/A |
| **FIRMWARE VERSION:** | N/A |
| **SYMMETRY VERSION:** | 9.3.50 |
| **INTEGRATION TYPE:** | Visitor Management |
| **ADDITIONAL VERSIONS:** | Proxyclick Client Version: 3.1.6.0 |
| **REQUIRED SYMMETRY LICENSES:** | DataConnect Module XML Open Integration Module |

### SYMMETRY EDITION

| | |
|---|---|
| ✓ STANDARD | ✖ HOMELAND SECURITY |

### INTEGRATION METHOD / APIS USED

| | |
|---|---|
| ✖ ADVANCED REPORTING | ✓ DATA CONNECT |
| ✖ BIOMETRIC CAPTURE BUTTON | ✖ ID SCAN INTERFACE |
| ✖ BUILT-IN SUPPORT | ✖ VIDEO SDK |
| ✖ DATABASE VIEWS | ✓ XML OPEN INTEGRATION* |

**\* MAY ALSO REQUIRE DATA CONNECT IF USING SYMMETRY PROFESSIONAL**

## INTEGRATION OVERVIEW

Proxyclick is a cloud based visitor management product capable of importing visitors into Symmetry Access Control.

## SUPPORTED FEATURES

A randomly generated token number will also be added as a credential and linked to the corresponding record in Symmetry. This token number is encoded to a QR code sent to the visitor via email. QR readers may then be used to facilitate access via the QR credential - the same QR code will also allow visitors to check-in to Proxyclick via the kiosk. Traditional RFID credentials can also be supported.

Proxyclick will manage the creation and deletion of user records in Symmetry and also manages the access rights given to those records. User records are added in advance of the scheduled visit time in Proxyclick, or immediately if the visit is created within a set time. The user record will be automatically removed by Proxyclick after 7 days if no further visits are created for this user.

Access rights can be manually or automatically assigned during the creation of a visitor. This can be done using a predefined list of access codes or based upon the type of visit i.e. a contractor type would receive the contractor access code etc. The integration also supports the use of multiple companies in Symmetry and can also support company-based access rights for use in a multi-tenant setup.

## UNSUPPORTED FEATURES

All visitor records are imported into Symmetry as cardholders to allow for multiple credentials to be used (one per visit).

## FEATURE LIST

| | |
|---|---|
| ✓ | ASSIGN ACCESS RIGHTS TO VISITORS |
| ✓ | IMPORTS VISITORS INTO SYMMETRY |
| ✖ | SUPPORTS SYMMETRY VISITOR SIGN-IN & SIGN-OUT |

## KNOWN ISSUES

- All visitors have 2 credentials, the first of which is a placeholder/dummy credential. As this dummy credential is always active, this could in theory pose a security risk however the risk is very unlikely given that the cardnumber for the dummy credential is randomly generated.

END OF DOCUMENT

AMAG
TECHNOLOGY

For further questions or queries, please contact
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